

Prabhat Kumar College, Contai

Re-accredited by NAAC with Grade B (CGPA - 2.76)

Post - Contai
Dist. - Purba Medinipur
West Bengal, India, 721401
Phone : -Principal - (03220) 288275
Office - (03220) 255020
Tele Fax - (03220) 288275



E-mail : pkcollege.contai@gmail.com.
Website : www.pkcollegecontai.ac.in

ACTION TAKEN REPORT ON FEEDBACK ANALYSIS

ACADEMIC SESSION: 2020-21

STUDENTS' FEEDBACK

| Questionnaire | Actions taken |
|---|---|
| TEACHERS' AVAILABILITY | No action is needed. |
| PERCENTAGE OF CLASSES HELD | No action is needed. |
| PERFORMANCE OF TEACHERS IN ONLINE CLASS | No action is needed. |
| COVERAGE OF SYLLABUS | No action is needed. |
| PERSONAL INTERACTION WITH TEACHERS BEYOND CLASS HOURS | During the pandemic there were several limitations in maintaining proper close interaction. In offline mode teachers are requested to take care more. |
| USE OF AUDIO-VISUAL AIDS | It is decided to hold programmes of training on audio-visual aids. |
| REMEDIAL COACHING | During the pandemic there were several limitations in taking classes for remedial coaching. In offline mode teachers are requested to take care more. |
| TUTORIAL CLASSES | During the pandemic there were several limitations in taking tutorial classes. In offline mode teachers are requested to take care more. |
| SEMINAR / SPECIAL LECTURES | During the pandemic there were several limitations in holding seminar /special lecture. In offline mode teachers are requested to take care more. |
| PROMOTION OF RESEARCH APTITUDE | During the pandemic there were several limitations in promoting research aptitude. In offline mode teachers are requested to take care more. |
| COLLECTION OF BOOKS & JOURNALS | Librarian is requested to verify the stock based on the need of students and take step in purchasing more books and journals. |
| ONLINE LIBRARY SERVICES | Librarian is also requested to improve online library services in every aspect. |
| APPROACH OF THE STAFF | Librarian is also requested to encourage library staff to behave and give support more friendly. |
| PRINCIPAL'S OFFICE | No action is needed. |
| GENERAL OFFICE - COLLEGE AFFAIRS | Head Clerk -in-Charge is also requested to encourage staff to behave and give support more friendly. |
| GENERAL OFFICE - UNIVERSITY AFFAIRS | Head Clerk -in-Charge is also requested to encourage staff to behave and give support more friendly. |
| CASH SECTION | Cashier is also requested to encourage staff to behave and give support more friendly. |

Verified by
AB

Co-ordinator,
Internal Quality Assurance Cell
Prabhat Kumar College, Contai
Contai, Purba Medinipur, W.B.- 721401




Principal

Prabhat Kumar College, Contai

Principal,
P.K. College, Contai,
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| Questionnaire | Actions taken |
|--|--|
| ACCOUNTS SECTION | Accountant is also requested to encourage staff to behave and give support more friendly. |
| SCHOLARSHIP | HoDs are requested to circulate information of scholarship among students with utmost priority. |
| GRIEVANCE REDRESSAL CELL VISHAKHA CELL ANTI-RAGGING CELL CAREER COUNSELLING CELL JOB-ORIENTED COACHING CELL PLACEMENT CELL CULTURAL ACTIVITIES | During the pandemic there were several limitations in holding Cell activities. In offline mode Conveners of the Cells are requested to take action more promptly. |
| AWARENESS PROGRAMMES | During the pandemic there were several limitations in holding Cultural activities. In offline mode teachers are requested to take action more promptly in this direction. |
| SCIENCE FORUM | During the pandemic there were several limitations in holding Awareness Programmes. In offline mode teachers are requested to take action more promptly in this direction. |
| NCC | During the pandemic there were several limitations in holding Science Forum activities. In offline mode the convener of Science Forum is requested to take action more promptly in this direction. |
| NSS | During the pandemic there were several limitations in holding several service activities. In offline mode the NCC Commanding Officer is requested to take action more promptly in this direction. |
| ADMISSION PROCESS | During the pandemic there were several limitations in holding service activities. In offline mode the NCC Commanding Officer is requested to take action more promptly in this direction. |
| TEACHING LEARNING ATMOSPHERE | No action is required. |
| EXAMINATION SYSTEM | No action is required. |
| DISCIPLINE | No action is required. |
| SUPPORT SERVICES | Principal is requested to strengthen support services. |
| INCULCATION OF VALUE | Principal is requested to introduced more value based courses. |
| BEAUTY & CLEANLINESS OF THE CAMPUS | Principal is requested to lay more stress on beautification. |
| SAFETY & SECURITY IN THE CAMPUS | Principal is requested to lay more stress on safety and security. |

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| Questionnaire on Online Education | Percentage with options | Actions taken |
|--|---|------------------------|
| Which Mode Of Online Learning Is Preferred By You? | Online Classes - 85.1 | No action is required. |
| Did Your Department Cater To Your Online Needs? | Fully/More - 90.5 | No action is required. |
| Were You Provided Access To Online Resources By Department/ College? | Yes - 91.2 | No action is required. |
| Did Your Department Share Text Books/Critical Materials With The Students? | Yes - 93.5 | No action is required. |
| Were All The Teachers Efficient In Handling Online Classes? | Yes - 92.2 | No action is required. |
| Were You A Covid-19 Patient? | Yes - 89.3 | No action is required. |
| If Yes, Was The Department/College Informed? | Yes - 58.8 | No action is required. |
| What Was The Attitude Of The department/College? | Indifferent- 35.1; Sympathetic and considerate - 65 | No action is required. |
| Did You Use The Online Resources provided By The Library? | Yes- 56.7 | No action is required. |
| Are You Satisfied With The Online Services Of The Library? | Yes - 60.2 | No action is required. |
| In Future What Would You Prefer? | Online - 44.3 Physical classes & examination - 47.6 Blended mode of Classes & Examination - 8.2 | No action is required. |
| Are You Happy With The Online Mode Of Examination | Yes - 67.4 | No action is required. |
| Were You Able To Write The Papers And Send It In Time? | Yes - 91.2 | No action is required. |
| Are You Happy With The Result Of Online Exams? | Yes - 81.3 | No action is required. |

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ACTION TAKEN REPORT ON FEEDBACK ANALYSIS

ACADEMIC SESSION: 2020-21

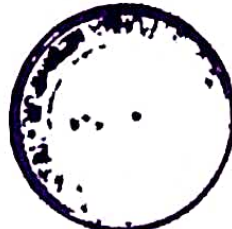
TEACHERS' FEEDBACK

The feedbacks provided by the teachers under this category have been analyzed. It is found that the feedback against the questionnaire on the balance between theory and practical forces us to make the list of the comments from teachers (if any) and forward the same to the University authority. The feedback against the parameter of the adoption of new techniques / strategies of teaching requires attention and the authority is requested to take step in this regard. The Librarian is requested to do the needful to purchase new books (text and reference) in the Central library. No other field requires action.

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ACTION TAKEN REPORT (ATR) – 2020-21 **ALUMNI FEEDBACK**

| POINTS | ACTION TAKEN |
|--|--|
| How do you rate the curriculum, whether it is relevant to your job and future aspirations? | 70% of the alumni have agreed in favour of the question. No action is needed. |
| Need of syllabus updation | Nearly 60% of the alumni have opined for the need of syllabus revision. The Principal is requested to convey the feedback to the University. For PG the Principal is requested to report the feedback in the BoS meetings of different subjects. |
| Course content is interesting | 60% of the alumni have agreed in favour of the question. No action is needed. |
| Course curriculum intellectually stimulate you | 66% of the alumni have agreed in favour of the question. No action is needed. |
| Course curriculum fulfilling your expectations | A significant percentage are in Neutral status. A sense of dissatisfaction may lie in their mind. The Principal is requested to convey the feedback to the University. For PG the Principal is requested to report the feedback in the BoS meetings of different subjects. |
| Programme help in developing your personality | 74% of the alumni have agreed in favour of the question. No action is needed. |
| Courses meet contemporary requirements | 52% are in Neutral status. A sense of dissatisfaction may lie in their mind. The Principal is requested to convey the feedback to the University. |
| Reading material regarding curriculum is easily available | A significant percentage are in Neutral status. A sense of dissatisfaction may lie in their mind. The Principal is requested to take necessary action. |
| Syllabus enhances employability | 62% of the alumni have agreed in favour of the question. No action is needed. |

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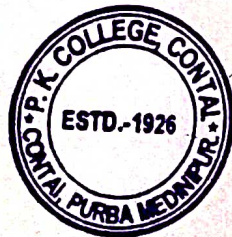


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ACTION TAKEN REPORT (ATR) – 2020-21 Employers' Feedback

| Points | Recommendations |
|---|--|
| General communication skills | No action recommended. |
| Developing practical solutions to work place problems | No action recommended. |
| Working as part of a team | No action recommended. |
| Open to new ideas and learning new techniques | No action recommended. |
| Using technology and workplace equipment | Still there is scope for development. The Principal be requested to introduce for skill development courses. |
| Ability to contribute to the goal of the organization | The Principal be requested to introduce more value-added courses. |
| Ability to manage/leadership qualities | No action recommended. |
| Relationship with seniors/peers/subordinates | No action recommended. |
| Ability to take up extra responsibility | To encourage students for more extra co-curricular activities. |
| Obligation to work beyond schedule if required | To encourage students more for extra co-curricular activities. |

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PARENTS' FEEDBACK

The feedbacks provided by the parents under this category have been analyzed, and found more or less acceptable. No action as such is required. But, it has been decided that the institution will continue to provide the facilities and improve them to the highest possible degree in the coming academic sessions.

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ACADEMIC SESSION: 2020-21

STAFFS' FEEDBACK

The feedbacks provided by the staff members of the college under this category have been analyzed, and found more or less acceptable, excluding the parameters of "The work distribution is fair" and "the work load is reasonable". Considering the feedbacks under these parameters, the Authority has been requested to do the needful without any delay.

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